

LUKMAAN IAS

...Lead with Edge...

SPACE FOR TEACHER'S REMARKS

उम्मीदवारों
को इस
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लिखना चाहिए।
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Categories	Below average	Average	Good	Better	Outstanding
1. Understanding of questions:			✓		
2. Structure of answer:			/		
3. Content of answer:				Theory can is broken	
4. Presentation:			✓		

5. Any other remarks:-

- Good conceptual clarity.
- try to add more grammar level examples.
- Give way forward & try later whenever it is required/applicable.
- Can studies were well written with very good approach & depth.

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Section A

1. (a) स्वामी विवेकानंद के अनुसार "कोई भी राज्य अपनी संसद की वजह से नहीं, बल्कि उसमें रहने वाले इंसानों की वजह से महान या अच्छा होता है। कानून नहीं, बल्कि दिल की गहराइयों से निकली नैतिकता इंसानों को सम्पूर्णता प्रदान करती है"। क्या आप सहमत हैं? उपयुक्त उदाहरणों के साथ समझाएं।
According to Swami Vivekananda, - "No nation is great or good because parliament enacts this or that, but because its men are great and good ...Ethics, not Laws has power to help a human being to manifest his/her perfection that resides in the core of their hearts." Do you agree? Explain with suitable examples. (150 words) 10

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Law is enacted by the legislature or laid down by the executive, and carries with it penalties for its violation. On the other hand, ethics is a set of standards that guide our conduct. Unlike law, there are no sanctions that are coercive in nature attached to the violation of ethics.

Both law and ethics strive to regulate social conduct. Yet, while law is top-down and imposed on citizens, ethics is bottoms-up and are principles generated by humanity & its experience. Ethics guide our inner compass of morality in a way that law waits for the act to be committed for punishment to be awarded, while law regulates mere harbouring of certain thoughts.

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Therefore, Swami Vivekananda rightly said that laws do not make a nation great but instead the 'core of their hearts' of the men do. This because even if a nation has impeccable laws, it cannot become truly great if its citizens itself are corrupt.

Examples would be:

① Even though Prevention of Corruption Act is in place, corruption still happens as law cannot on its own change the morality of a person.

② Despite the Indian Penal Code, murders and rapes still occur.

This shows that for any law to be truly effective, it must be backed by ethics. Further, ethics on their own can bring about a concrete change in the absence of law.

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1. (b) अक्सर लोगों द्वारा बोला जाने वाला शब्द 'ईश्वर महान है' से आप क्या समझते हैं? यह लोगों को अच्छी जिंदगी जीने में कैसे मदद करता है?
- What do you understand by the term, 'God is Great' which is often uttered by people on certain occasions? How it is relevant for people in their quest for greater good in life? (150 words) 10

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When humans are faced with certain situations wherein

1. they feel miserable
2. they feel their success or failure is largely dependent on certain factors out of their control
3. they feel or have finally tasted success,

very good.

Q2 they say 'God is great'. It signifies that human effort can only go as much in determining the outcome of certain events. People feel that there is a certain force which guides them due to which only some ventures turn successful due to mixing of right time, right conditions, right action.

In the Mahabharata, it is oft

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quoted that 'time cooks all beings' and therefore one must act as per their dharma. This is linked with 'God is great' as :-

• People do their duty diligently without fear i.e. niskama karma as they know God is great

• People do not fear the outcome of their efforts since they believe God is great and god cares for us all

Therefore it helps us by allowing us to live our life in a deontological way. However, it may also result in :-

1. Complacency

2. Disillusionment

Therefore, any faith in the powers of God must always be accompanied by right conduct in the form of hardwork & dedication.

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2. (a) वरिष्ठ नौकरशाहों का ईमानदार होना ही काफी नहीं है, बल्कि उन्हें सार्वजनिक हित का भी ध्यान रखना चाहिए। टिप्पणी करें।
"It is not enough for senior bureaucrats to be 'honest', they must also uphold public interest." Comment. (150 words) 10

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Honesty is the best quality, it is said. Honesty means being truthful and saying a thing as it is, without tweaking or moulding it to suit a listener better. Eg: Honesty requires one to tell about misconduct committed by his or her own father.

Yet, for senior bureaucrats, pure honesty may not always be the best policy. Bureaucrats are tasked with the challenge of upholding public order.

In public interest, it may not always be possible to share some information as it is without toning it down.

Eg: If the police is carrying out a special operation to catch terrorists, while honesty demands them to divulge all details

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about it, public interest tells them to be secretive about it.

However, this conflict between honesty and public interest happens in a very narrow set of circumstances which substantially affects public order viz. riots, communal tensions, terrorism. In all other areas of service delivery & other executive functions, senior bureaucrats must fully uphold honesty as

1. honesty here is what public interest wants
2. transparency in governance is vital
3. Right to Information Act seeks to do away with secrecy.

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2. (b) गांधी गौतम बुद्ध के बाद सर्वश्रेष्ठ भारतीय एवं ईसा मसीह के बाद सर्वाधिक महान इंसान हैं। (जे एच होम्स) इस कथन के प्रकाश में कारण सहित समझाएं कि सभी मार्गों में से गांधीजी ही क्यों?
"Gandhi is the greatest Indian since Gautama Buddha and the greatest man since Jesus Christ." (J. H. Holmes). In the light of this statement, explain with reasons why Gandhiji stands out among the leaders. (150 words) 10

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Gandhiji's legacy is indomitable. His concept of satyagraha gave a new dimension to how colonised people react against their oppressors. Gandhiji's way of revolt was different and novel, unlike the other violent revolutions such as American Civil War, the Alghan-British war. He stands out for the following reasons:-

1. Concept of non violence

- In a world of world wars and violence, he showed how a simple act of fasting can ensure demands being met. Eg: Kheda strike

2. Concept of satyagraha

- He emphasised on an honest, peaceful path to self government. He was

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against any form of treachery to win gains, which has significance in today's deceptful world.

3. Faith in the power of the masses

4. Believing in non-violence & peaceful talks while engaging in non-cooperation & civil disobedience.

Due to this, Gandhian values spread far and wide and earned him respect world over. Nelson Mandela's quest against apartheid was inspired by Gandhian ideals.

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3. (a) "वेतन जरूरतों पूरी करने के लिए है, परन्तु जब यह लालच बन जाता है, तो संकीर्ण पूंजीवाद जन्म लेता है"। इसके प्रकाश में भारत में कॉर्पोरेट प्रशासन के प्रथा के रूप में 'वितरण न्याय' की प्रयोज्यता पर चर्चा करें।
"Salary/remuneration is for fulfilling needs but when it becomes greed then crony capitalism is born." In the light of this statement, discuss the applicability of 'distributive justice' as corporate governance practice in India. (150 words) 10

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The idea of distributive justice involves distributing the gains or profits with all members in a manner that there is not a lot of disparity between the most well off and the least well off. In the corporate world, distributive justice rarely plays out.

↳ A recent study showed that top level executives earn around eight times more than those at the entry level.

If the corporate governance structure of a company does not account for distributive justice, there are chances that the top players can increase their salaries at will. They may be pushed to sign risky deals and thereby put the liquidity of the company at risk.

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The greed may lead to crony capitalism or the unholy nexus between politicians-bureaucrats - directors which leads to

1. economy getting hurt as not the most competitive deal makes the cut.
2. The rich get richer.
3. The lower level employees earn a lot less and ~~there~~ occurs no significant improvement in their lives even if the company is making huge gains.

To ensure welfare of all employees, it is essential to have distributive justice as a part of corporate governance structures.

Give way

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3. (b) प्रशासन की प्रमाणिकता से संबंधित निम्नलिखित के उत्तर दें-
- (क) क्या आप इस बात से सहमत हैं कि सूचना का अधिकार, नागरिक घोषणा पत्र, ई-शासन तथा पांचों आयोगों की सक्रिय भूमिका से सार्वजनिक जीवन में ईमानदारी बढ़ी है। कारण सहित समझाएं।
- (ख) ईमानदारी बढ़ने का मतलब भ्रष्टाचार घटना है। आलोचनात्मक परीक्षण करें।
- Answer the following related to probity in governance.
- i) Do you agree that with applications of RTI, Citizen's Charter, e-governance and active role of SCs, probity has increased in public life? Explain with reasons
- ii) Increase in probity means decrease in corruption. Critically examine.
- (150 words) 10

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Probity in governance refers to honesty, integrity and accountability in public life.

(i) With the coming in of the RTI, → bureaucrats and public servants know that their actions ~~are~~ can at any time be questioned.

→ Citizens Charter ensures that honest information about services is available with citizens and they no longer can be kept in dark about their entitlements.

→ e-governance has made service delivery quicker & transparent.

→ ~~9~~ 5Cs of CBI, CVC, Comptroller, CAG and CIC make bureaucrats wary of taking any illegal steps.

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This way they have increased probity in governance.

② While the abovementioned mechanisms increase probity, their relation with reduction of corruption is not foolproof.

• Many times, compliance with these external checks may be done in letter but not in spirit.

③ Internationalisation of the external checks may not always happen.

Therefore, increase in probity in governance without a corresponding change in attitudes & inner morality will not successfully weed out corruption.

*अन्तर्गत
अनुष्ठानों
को शामिल
करना चाहिए।*

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उम्मीदवारों को इस हॉगिप में नहीं लिखना चाहिए।
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4. (a) उत्तरदायित्व के संदर्भ में उपयुक्त उदाहरणों के साथ निम्नलिखित में अंतर समझाएं।
(क) औपचारिक उत्तरदायित्व और आत्म-उत्तरदायित्व
(ख) लोकतांत्रिक उत्तरदायित्व और सामाजिक-उत्तरदायित्व
Differentiate the following with appropriate examples in the context of accountability
i) Formal accountability and self-accountability
ii) Democratic accountability and social accountability (150 words) 10

Accountability refers to answerability. It is the process through which one can be held responsible for his or her actions. *Good!*

① Formal Accountability

- Presence of formal institutions, rules, regulations, bye-laws which establish a formal procedure that is external to a person.

Eg: Disciplinary Board Enquiry *Good!*

Self Accountability

- Holding oneself accountable even in the absence of any formal rule requiring the person to be accountable.

Eg: ex-Rail Minister, Suresh Prabhu offering to resignable after a spate of train accidents. *Good!*

② Democratic accountability

- It usually refers to holding of elected representatives accountable, usually ~~through the mode of elections.~~

Eg: Indira Gandhi lost elections post 1975 emergency

Social accountability

- Refers to accountability to the society without any such democratic process.

A person may be held accountable to the society. any permanent loss caused

It is a democratic accountability.
Eg: A celebrity apologizing for advertising a harmful product. Social Product

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4. (b) 'नागरिक सेवाओं में पेशेवर कर्म संस्कृति होनी चाहिए' आप इस कथन से क्या समझते हैं? आपके हिसाब से नागरिक सेवाओं में कौन से पांच मूल्य इस संस्कृति को बढ़ावा देने के लिए आवश्यक हैं?
What do you understand by the statement, 'there should be professional work culture in civil services'? In your view, which five values can be considered essential for promoting this culture in civil services? (150 words) 10

उम्मीदवारों को इस मार्ग में नहीं लिखना चाहिए।
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Work culture refers to the set of values that guide an organisation and give it identity. It can be professional or bureaucratic in nature. The two are distinguishable

- | <u>Professional</u> | <u>Bureaucratic</u> |
|---|--|
| - Adhering to deadlines | - Less importance to completing projects on time |
| - Emphasis on profit | - Emphasis on welfare |
| - Having strict principles and benefits-punishment principle with no security of tenure | - Security of tenure. |

A shift towards professional work culture in the civil services would entail:

1. officers being on their toes to perform better in order to be promoted & retained ~~promoted & retained~~ promoted & retained
2. Timely service delivery

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To promote professional work culture, the following values can be inculcated

1. Setting goals & achieving them

- Focus on outcomes rather than allocations.

2. Domain expertise

3. Constant performance reviews on regular basis

4. Easy channels of communication

5. More responsiveness & responsibility

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5.

मानव विवेक के नैतिक विकास के विभिन्न चरण हैं, जिनमें माता-पिता, शिक्षक और मार्गदर्शकों की भूमिकाएँ गहरा प्रभाव डेती है। उपयुक्त उदाहरणों के साथ व्याख्या करें।

There are different stages of moral development of human conscience in which the role of parents, teachers and leaders have very profound influence. Elaborate with appropriate illustrations. (150 words) 10

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A child when born is like wet clay, capable of being moulded in a way determining his or her conditions in life. Social influence plays a paramount role in the conditioning.

Role of Parents

• Parents are the very first teachers for a child.

• If a child sees his or her parents engage in violence, abuse each other and mistreat the child then the child may face confidence issues.

• On the other hand, security in the home coupled with good values shown by parents will make the child a better person.

Role of Teachers

• Teachers help a growing child turn

into a fine adult. By education that is not simply formal but also involves teaching about values, morals and experiences.

Role of leaders

upon turning into an adult, a person is deeply influenced by leaders.

Good example
For example, if a leader advocates hygiene & cleanliness, a person is more likely to do it.

The profound impact of the three converges and helps shape a human.

Eg: A child born to parents who are in jail, if receives sub-standard education and grows up to see criminal gang leaders as leaders is going to be very different from a

in *Can't* *you can't* *you* *report* *mental health*
child born to simple & hardworking parents who spend money on his education.

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6.

"यद्यपि डॉक्टर सार्वजनिक प्रशासक नहीं हैं परन्तु इनका पेशा सार्वजनिक सेवा के साथ महत्वपूर्ण रूप से जुड़ हुआ है"। हिप्पोक्रेटिक शपथ लेने के बावजूद डॉक्टरों के पेशे में आने वाली नैतिक गिरावट पर टिप्पणी करें। आपके विचार में चिकित्सीय नैतिकता मापने के लिए क्या किया जाना चाहिए?

"Although doctors are not public administrators, but the profession has significant connections with public service." Comment in the light of ever declining ethical standards in medical practices although doctors do take the Hippocratic Oath. In your view, what should be done to scale up medical ethics? (150 words) 10

उम्मीदवारों को इस हार्ग में नहीं लिखना चाहिए। Candidates must not write on this margin.

The profession of doctors provides significant public service in the form of life-saving healthcare. Despite having taken the Hippocratic oath, certain doctors & medical institutions indulge in practices unbecoming to their profession.

Examples:-

1. Forced hysterectomies

2. Overpricing stents

3. Conducting costly tests without there being any need to do so

4. Charging exorbitant fees even from poor patients.

This has led to instances of doctors being attacked by relatives of the patients as people see doctors in a bad light at times.

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To change the situation, the following can be done:

1. Balance for-profit making doctors with subsidies for the poor.

2. Take patient consent before performing any treatment or operation.

3. Be honest about what a procedure or test entails, its side effects.

4. Prescribe generic drugs instead of branded ones.

5. Have appropriate & effective complaint resolution mechanisms in place.

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7.

कई लोग मानते हैं कि अंतर्राष्ट्रीय संबंधों में शायद ही नैतिकता होती है क्योंकि मानव मूल्यों के बीच यहां हमेशा संघर्ष होता है, जिसमें एक ऐसा राज्य जो राष्ट्रीय हित के लिए और इंसान के पालन के लिए ऐसी चीजें भी अपनाने के लिए आजाद होता है, जो वाजिब नहीं होतीं। क्या आप सहमत हैं? चर्चा करें कि कैसे इस नैतिक द्वंद को सुलझाया जा सकता है?

Many reject that there is hardly any ethics in international relations as there is continuous conflict between human values which a human is obliged to follow and a state which is obliged to protect territorial sovereignty of the country such as national interest. Do you agree? Discuss how this ethical dilemma can be addressed? (150 words) 10

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The scope of international law goes far beyond protecting territorial sovereignty. International law encompasses protection of human rights, the environment & global stability by setting common standards.

Therefore, ethics is very much a part of international law. Ethics also tells one how to not interfere in another nation's sovereignty, which goes hand in hand with national interest. Yet, there may be situations where national interest becomes paramount & ethics could be disregarded. This happens in case of war.

War necessarily involves destruction of life & property, yet war may be a necessity to safeguard the very existence of a nation. To safeguard

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maximum life while ensuring survival of a nation, certain concepts have been developed:

1. Jus in bellum & Jus in bello

- It means just war & just procedure in war. War may be declared only on right grounds. War rules have to be followed

2. Geneva Conventions

- Differentiates between civilians & combatants. Gives rights & protection to prisoner of war.

Big relying on these standards, the conflict between national interest values can be resolved. standards values interest

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8. धर्मनिरपेक्ष नैतिकता से आप क्या समझते हैं? यह वर्तमान में शिक्षा की विसंगतियों को कैसे हल कर सकती है जबकि सर्वविदित है कि आज की शिक्षा व्यवस्था बेहतर है और वैश्व स्तर पर शिक्षा का आधार मस्तिष्क का विकास माना जाता है।
What do you understand by "secular ethics"? How it can be basis to address the present anomaly in education which is very sound, but it seems to be based on a universal acceptance of the importance of developing the brain? (150 words) 10

उम्मीदवारों को इस हाँप में नहीं लिखना चाहिए। Candidates must not write on this margin.

Secular ethics refers to either ethics shorn off all religious enrichment; or ethics that rely on values & principles of all religions equally. The first meaning is not very relevant as religion has a profound role to play in the development of ethics.

Different religions have values associated with them.

Hinduism: Nishkama Karma; Dharma

Islam: Equality

Christianity: Truth, compassion

Jainism: Self control & sacrifice

Buddhism: Right path & conduct

These values are great tools to navigate through life. They can be a valuable tool in education to holistically develop a child.

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The present system of education focuses more on intelligence & development of the brain. The development of the mind, thoughts, emotions & values is often sidelined. This leads

to

- ↳ a sense of hollowness
- being directionless
- no happiness & satisfaction even after tasting success

Therefore, adding secular ethics to education will ensure all-round development of children not as students, but as good human beings.

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Section B

9. 400 से ज्यादा लोगों की आबादी वाला एक बहुत ही पिछड़ा गांव है। वे अपने बच्चों को सरकार द्वारा संचालित स्कूल में पढ़ने के लिए भेजते थे लेकिन शिक्षा की खराब गुणवत्ता के कारण वे नाखुश थे और किसी अन्य बेहतर विकल्प की तलाश में थे। कुछ साल पहले एक गैर सरकारी संगठन ने उस गांव में एक स्कूल स्थापित किया और धीरे-धीरे, यह स्कूल अच्छी शिक्षा देने में सफल रहा। इसकी लोकप्रियता के परिणामस्वरूप माता-पिता अपने बच्चों को सरकार द्वारा संचालित स्कूल से निकालकर गैर सरकारी संगठन द्वारा संचालित स्कूल में भेजने लगे। माता-पिता खुश थे कि उनके बच्चों को अच्छी शिक्षा मिल रही थी। जल्द ही उनकी खुशी उदासी में बदल गई। जब राज्य सरकार ने गैर सरकारी संगठन द्वारा संचालित स्कूल को बंद करने का नोटिस भेजा। राज्य सरकार के मुताबिक गैर सरकारी संगठन के स्कूल ने आरटीई कानून के प्रावधानों का पालन नहीं किया है और सरकार की पिछली चेतावनियों को नजरअंदाज कर दिया था।

मान लीजिए कि आप गांव के सरपंच हैं, तो आप निम्नलिखित प्रश्नों को कैसे हल करेंगे?

- क) केस स्टडी में मुद्दों को सुलझाने के लिए अपने तात्कालिक कदमों के कारणों का वर्णन करें।
ख) आप गांव में स्कूली शिक्षा को बेहतर बनाने के लिए क्या दीर्घकालिक उपाय सुझाएंगे? अपने तर्कों के समर्थन में समुचित कारण दें।

There is a very backward village which has a population of over 400 people. They used to send their children to a government-run school but due to poor quality of education they were unhappy and in search of any better alternative.

Few years back an NGO established one school in the same village and gradually, it was successful in imparting good education. Its popularity resulted into parents shifting their children from government-run school to NGO-run school. Parents were happy that their children were getting good education.

All their happiness has changed recently when the state government has sent a notice to the NGO-run school for its closure as it has not adhered to the provisions of the RTE Act 2009 and the school ignored the government past warnings.

Suppose you are the *Sarpanch* of the village then how will you tackle the following questions?

- a) State with reasons your immediate steps for addressing the issues in the case study.
b) What you will be your long term focus on schooling in the village? Give adequate reasons in support of your arguments. (250 words) 20

Issues :

- Compliance with the legal regulatory provisions
- Effect on children's education
- Upholding the letter & spirit of the law as well.

2) As Sarpanch, I will take the following immediate steps: -

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• Meet the District Collector immediately & inform him of how this step will affect quality education being delivered to children, which is the whole intention behind the RTE Act.

↳ Request him to grant some extra time to the NGO school before ordering closure.

• Ask the NGO to comply with the regulatory provisions of the RTE Act

↳ Request it to use its own funding for the same

↳ Use any extra funds at my disposal for rural development to help the NGO meet the requirements

12
• The above immediate approach will be utilitarian, by giving the NGO enough time to comply

with the provisions I will ensure children get continued access to quality education

(b).

Long Term Focus :-

In the long term, the focus would be to become self-reliant in education as there is always the fear that the NGO may pull out.

Self-reliance can be brought in the following ways :-

1. Ask the NGO to provide necessary training & help to the government run school in terms of management.

↳ In case the NGO run school has to shut down, any willing teachers who wish to continue teaching in the same village can be requested to join the village school as teachers

2. Use the funding at my disposal

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to boost the learning environment at the government school by introducing ICT in education, satellite education

→ Roping in teacher trainers to train teachers how to use the same

→ Spending on interactive ways of teaching

3. Conducting ^{Non} regular ^{Comm} ~~social~~ audit of the government school to know of the ^{part} ~~problems~~ and fix them.

4. Seeking ⁱⁿ cooperation from the ~~state~~ government to develope funds on time and request for good quality of teachers

This long term focus will ensure a stable learning environment within the village itself that upholds the spirit of the RTE Act. By doing so, my village can serve as a model for other villages to emulate

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10. पिछले कुछ महीनों में, पूरे देश में 5 किशोरों की मौत के लिए एक इंटरनेट गेम को दोषी माना गया है। खेल में प्रतिभागियों को विभिन्न कार्य करने को दिए जाते हैं। यह कार्य खुद के लिए हानिकारक हैं। इसमें अपने शरीर के ऊपर नक्कासी और अलग-अलग आकृतियों को बनाते हुए खुद को काटना और कुछ अक्षरों को लिखना, पुल के किनारे पर खड़े होकर खुद को दंड देना और खेल बनने के लिए संकल्प करना, अन्ध 'खेल' से बात करना, कई गुप्त कार्य और अंततः आत्महत्या करना शामिल है। मता-पिता द्वारा ऐसी आत्मघाती ऑनलाइन खेलों पर प्रतिबंध लगाने की मांग की गई है।

मान लीजिए कि आप महिला और बाल विकास मंत्रालय में एक वरिष्ठ अधिकारी हैं

- क) सभी संबंधित विभागों को इस मुद्दे से निपटने के लिए भेजे जाने वाले आपके द्वारा तैयार 'सर्कुलर' का विस्तृत विवरण क्या होगा?
- ख) आपके विचार में, ऐसी स्थिति में गूगल, माइक्रोसॉफ्ट जैसे इंटरनेट दिग्गज इसके लिए नैतिक रूप से कितने जिम्मेदार हैं?
- ग) ऐसे घातक ऑनलाइन खेल से बचने के लिए बच्चों को समझाने में परिवार और स्कूल की भूमिका को रेखांकित करें।

Over the past few months, an internet game has been blamed for the deaths of 5 teens across the nation. In the game different tasks are given to the participants. The tasks are self-harming in nature including carving and cutting oneself making different shapes and writing certain letters, standing on the edge of a bridge, punishing oneself and vowing to become a whale, talking to other 'whales', several secret tasks and eventually committing suicide. There is demand by parents to ban such suicidal online games.

Suppose you are a senior authority in Ministry of Women and Child Development then

- a) What will broad details of the 'circular' that you have been asked to send to all concerned departments in the country for dealing this issue with a sense of urgency?
- b) In your view, what is moral responsibility of Internet giants like Google, Microsoft in such situation?
- c) Highlight the role of family and school in persuading children to avoid such deadly online games.

(250 words) 20

Issues involved:

- Protecting children from the dark internet
- Allowing free use of the internet otherwise, i.e. no far reaching bans
- Making ~~parents~~ & teachers aware regarding detection of symptoms of the game.

a) Broad details of the circular :-

For parents:-

- Keep a lookout if the child is suddenly detached and not behaving normally

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→ Exercise supervision on the child's internet usage by installing software that makes it difficult to erase browser history

→ For the departments :-

HRD Min: 1) Conduct workshops in the schools to spread awareness on the dangers of the game

2) Set up counsellor offices in the school for early treatment

3) Educate children on the value of life.

Min. of Info Technology: 1) Block all websites hosting such content

2) Hold consultations with social media companies like instagram, facebook and order them to block such links.

Ministry of Health: . Set up mental health care phone guidance providing call centers.

• Disseminate information on the ill

effects of such games.

b) The internet giants are hosting the content which is prompting children to take their lives. They owe a responsibility to provide a safe internet.

The number of websites & user accounts is too large to be monitored. Any action may result in blocking of 'safe websites' as well. So, they should:

1) Design algorithms which are foolproof using big data to weed out such websites.

2) Set up complaint resolution centers where anyone spotting such websites can report them.

3) Installing a panic button for urgent action, connecting to the State Police, in case a user finds himself or herself getting trapped.

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c) Role of family & school:

- These groups must be very sensitive to any changes in the child's behavior

- Encouraging ^{the} peers & ^{their} friends to report incidents ^{an} fearlessly ^{study}

Ans - Organising workshops in schools to educate & sensitise children

- Conducting regular interactive sessions with the children to ~~so~~ keep them happy.

- Following the child's behavior on social media & taking immediate action upon finding any depressed feelings posted.

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11.

हाल ही में सुप्रीम कोर्ट में 'लव जेहाद' का मुद्दा सुप्रीम कोर्ट पहुंचा। सुप्रीम कोर्ट ने राष्ट्रीय जांच एजेंसी (एनआईए) को इस मामले की जांच के आदेश दिए हैं। यह मामला केरल में काफी गंभीर बन गया है, क्योंकि इस तरह के कई मामले सामने आए हैं। एनआईए ने हाल ही में इस राज्य के अंदर लव जेहाद ऐसे कई मामले उजागर किए हैं जिसमें औरतों को कथित तौर से आतंकी संगठन आईएसआईएस में शामिल करने के लिए सीरिया भेजा गया है। एनआईए ने सर्वोच्च न्यायालय से कहा था कि लव जेहाद इस मामले में एक वास्तविकता है कि इसमें 'यह देखने में आया है कि बहुसंख्यक समाज की लड़की को अल्पसंख्यक समाज के धर्म में परिवर्तित कर शादी की जा रही है।'

एक अभिभावक ने आरोप लगाया है कि 'धर्म परिवर्तन और अतिवादीकरण एक अच्छी तरह से व्यवस्थित तंत्र के जरिए किया जा रहा है। बावजूद इसके राज्य सरकार ने इसके संबंध में कोई विशेष उपाय नहीं किया है।' राज्य की पुलिस के मुखिया ने कहा है कि अभी तक इस तरह का कोई मामला सामने नहीं आया है।

मान लीजिए कि आपको एनआईए की जांच टीम का मुखिया बनाया जाता है। तब

- (क) जांच के दौरान आप किन मुद्दों पर विचार करेंगे, जिससे एक तरफ तो किसी व्यक्ति के लोकतांत्रिक अधिकार प्रभावित न हों और दूसरी ओर राज्यों में इस तरह की बढ़ती अतिवादीकरण की धमकियों को त्वरित रूप से हल किया जा सके?
- (ख) इस मामले की तटस्थ और पारदर्शी जांच को सुनिश्चित करने के लिए आपको किन चुनौतियों का सामना करना पड़ेगा? इन चुनौतियों से आप कैसे निपटेंगे इसकी व्याख्या करें?

Recently, the issue of 'Love Jihad' has even gone to the Supreme Court. The SC has ordered the National Investigating Agency (NIA) to probe into the case. The issue has become more serious in Kerala where many such cases have been reported.

The NIA has recently uncovered some cases of 'love jihad', from the same state, in which women were allegedly being sent to Syria to join the ISIS. NIA told the apex court that love jihad is for real as "there is a pattern to convert girls from majority community and get them married to persons belonging to minority community".

One parent has alleged that there is a "well-oiled systematic mechanism" for conversion and radicalisation. Nevertheless the state government has not taken any specific measure in this regard. The state police chief has said there was no data "till now" to confirm its existence.

Suppose you are the head of the investigation team appointed by the NIA then

- a) Which factors you will take into consideration while investigating so that individuals' democratic rights remain unaffected, on the one hand, and on the other, the emerging radicalisation threats to states are pro-actively addressed?
- b) What challenges will be faced by you in ensuring investigation neutral and impartial? Also explain how you will overcome such challenges? (250 words) 20

Issues involved:

• Individual liberty to marriage ;
religion ; and community

vs.

State's concerns of forced conversions ;
fraud played on girls ; and security
concerns.

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a) Steps I will take :

• If any incident is reported, I will verify credentials of the person filing the complaints ~~so~~ as to weed out any motivated or vexatious complaints.

1. Proceed with investigation only if credible evidence is supplied.

• While investigating, pay attention on:-
1. whether the girl's family/friends of her desire to marry from the other community.

→ This will show if the marriage being labelled as 'love jihad' was voluntary or not.

2. Take evidence of the girl's past conduct i.e. if she ever expressed her willingness to convert.

3. Proceed in an unbiased manner without any preconceptions.

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4. Speak with the State Police Chief & ask him of his views on why there's no data.

5. In case any genuine case of love jihad or of a girl being sent to Syria as a sex slave is discovered, then take full & concrete actions to spread awareness among women to be very sure of the credentials of the person they wish to marry.

This will allow me to balance an individual's right to convert & marry a person of one's choice with the State's duty to provide for security.

(b) Challenges faced :-

1. NIA has already submitted in Court that a well oiled system is in place. So, I will be in a fix to remain unbiased & neutral while faced with the pressure of proving the position.

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12.

एक नक्सल प्रभावित राज्य ने नक्सलियों के लिए एक पुनर्वास कार्यक्रम शुरू किया। सरकार ने उनसे अपील की है कि वह हिंसा छोड़ें और सरकारी कार्यक्रमों का लाभ उठाएं। सरकार उनके खिलाफ कोई कानूनी कार्रवाई नहीं करेगी और उन्हें समाज की मुख्य धारा में एकीकृत किया जाएगा।

इस अपील के चलते कुछ नक्सलवादियों ने सरकार के सामने आत्मसमर्पण कर दिया और उनमें से प्रत्येक को 25-26 लाख रुपये मिले। इसके साथ ही उन्हें जमीन, घर, नौकरी और उनके बच्चों को शिक्षा की सुविधा मिली।

यह खबर स्थानीय मीडिया में आई, जिसके चलते राज्य में सार्वजनिक विरोध-प्रदर्शन होने लगे। समाज के कुछ हिस्सों ने यह महसूस किया कि नक्सलवादियों द्वारा मारे गए सुरक्षाकर्मियों के परिवार और रिश्तेदारों को मिले मुआवजे के मुकाबले नक्सलियों को दी गई राहत और सुविधाएं काफी ज्यादा हैं।

इस विरोध प्रदर्शन से दबाव में आई सरकार ने इस राहत कार्यक्रम की समीक्षा के लिए एक सदस्य पैनल घोषित किया। मान लीजिए आप उस पैनल के सदस्य हैं। तब-

- कार्यक्रम से संबंधित नैतिक मुद्दों की चर्चा करें?
- क्या नैतिक मुद्दों के बिना पुनर्वास कार्यक्रम तैयार करना संभव है?
- आपके विचार में नक्सलवादियों के पुनर्वास के उचित उपाय क्या होंगे?

The one Naxal affected state has started a rehabilitation programme for naxalites. The government has appealed them to give up violence and join the government programme. The government will not take any legal actions against them and they will be integrated into mainstream society.

On this appeal, some naxalites have surrendered to the government and they have been given 25 lakh each, including land and house, job and education facility to their family members.

This has been publicised in local media which results into public protests in the state. Some sections of society feel let down as the compensation and facilities are much more than the relief given to the family and relatives of security personnel killed by naxalites.

Coming under pressure the government has set up one-member panel to review the programme and suppose you the member of the panel then

- Discuss the ethical issues related to the programme.
- Is it possible to design rehabilitation programme without ethical issues? Explain with reasons.
- In your view what should be the appropriate ways to rehabilitate naxalites?

(250 words) 20

a) Ethical issues:

- Naxalism seeks to overthrow the state. Those with such an ideology perhaps may not undergo a change in beliefs with monetary benefits being provided.
- Public money may get wasted as they may seek to return to the fold of naxalism. → Efficacy of methods not tested.

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• The lives of slain security personnel's families may not have improved with the small amount of compensation provided to them.

• Mixed priorities when children of killed security personnel have a poorer lifestyle than children of ex-naxalites.

1) State seen as preferring naxals over others who died fighting on the state's side.

• No equality in treatment even though Article 14 provides for substantive equality.

• Disillusionment of youth to join security forces.

b) • Rehabilitation programmes are by nature discriminatory - they seek to better lives of sections deemed to be 'affected'.

• In the case of naxalism, it is said

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that marxism arose because the state did not spend & invest enough for the development of tribal regions. So perhaps spending a huge amount of individual taxalites is to compensate for poor past investments.

Yet, rehabilitation schemes can be designed in a way that reduces the ethical issues involved.

↳ By making provisions for all affected participants.

→ By not spending too much on one rehabilitation and too little on the other.

→ By ensuring all round development of the entire state to minimise the no. of occasions in which rehabilitation is to be provided.

→ Designing schemes by hearing out the affected persons.

This can help reduce the envy caused in society towards the beneficiaries.

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c) Appropriate way to rehabilitate naxalites:

1. Spend on development of naxal belts so that people ~~automatically~~ & voluntarily give up naxalism.

↳ This ~~ensures~~ there is no need to rehabilitate.

2. Celebrate marriages of ex-naxalites who have ~~given up naxalism~~; & ~~felicitate~~ them.

3. Integration in the society. By not having separate schools for their children, or separate place of work for them.

4. Workshops in the society to convince people to accept & welcome them into society so that they do not go back to naxalism.

well attempted

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13. श्री क 45 साल के हैं और वह एक देश की सम्मानित और घर-घर में जानी जाने वाली कंपनी के कर्मचारी थे। उनकी मृत्यु ऑफिस में ही हृदयघात से हो गई थी। इस घटना से उत्तेजित उनके रिश्तेदारों ने विरोध प्रदर्शन किए थे। इस विरोध प्रदर्शन में मजदूर संगठनों और राजनीतिक पार्टियों ने भी हिस्सा लिया था। इस आंदोलन से कंपनी को भारी आर्थिक नुकसान उठाना पड़ा। प्रदर्शनकारियों ने मांग थी कि कंपनी को अपने कर्मचारियों की समस्याओं पर ध्यान देना चाहिए और यह सुनिश्चित करना चाहिए कि वह दबाव व तनाव में काम नहीं करें। इसके साथ ही मृतक की पत्नी को तत्काल राहत के लिए 5 लाख रुपये के मुआवजे के साथ-साथ नौकरी भी दी जानी चाहिए। कंपनी ने मुआवजा देने से इनकार कर दिया और यह नोटिस भी जारी कर दिया कि जो लोग दिल की बीमारियों या दिल से संबंधित किसी समस्या से पीड़ित हैं, उन्हें बिना वेतन के छुट्टी पर जाना चाहिए और पहले अपना स्वास्थ्य बेहतर करना चाहिए। कंपनी ने ऐसे 40 कर्मचारियों को नोटिस जारी किया। इससे कंपनी के खिलाफ आंदोलन और तेज हो गया।

इस मामले से संबंधित निम्नलिखित प्रश्नों का उत्तर दें-

- (क) मान लीजिए जिस कंपनी में प्रदर्शन चल रहा है, उसके आप मुखिया हैं। हालात को संभालने के लिए आप कौन से तत्कालिक उपाय करेंगे?
- (ख) कामगारों की क्षतिपूर्ति के आयुक्त के रूप में इस मामले में आपके सामने कौन से नैतिक मुद्दे उठ रहे हैं?
- (ग) मान लीजिए कि आप कामगारों के क्षतिपूर्ति के आयुक्त हैं और मृतक की पत्नी मुआवजा पाने के लिए कंपनी के खिलाफ शिकायत दर्ज करती है, तो आपकी प्रतिक्रिया क्या होगी? अपने रुख के समर्थन में कारण दीजिए।

Mr A who is 45 years old and an employee of a very reputed company -a house-hold name in the country, died in office after reportedly suffering from heart attack. His relatives have been agitating against the incident. The protest has also been joined by labour unions and political parties. The agitation has also reportedly resulted into huge loss to the company.

The protestors demand that the company should pay attention to the problems being faced by their employees and ensure that they do not succumb to work pressure or tension; the deceased wife should be given job with immediate relief compensation of Rs 5 lakh.

The company has refused to pay compensation and has come up with a notice that those who suffer heart diseases or any other cardiac problems should go on leave without pay and first get their health right. It has served notice to 40 such employees which has further intensify the agitation.

Answer the following questions related to the case study:

- a) Suppose you are the head of the plant where the protest is going on, what immediate courses of actions will taken by you to handle the situation so that normalcy returns?
- b) As a Commissioner for Workmen's Compensation, what ethical issues you will point out in the case study?
- c) Suppose you are the Commissioner for Workmen's Compensation and the deceased wife files a complaint against the company to get compensation then what will be your response. Give reasons in support of your stand. (250 words) 25

a). Immediate course of action:-

1. Revoke the notice asking some employees to go on leave without pay.

2. Constitute a high level committee to hear & resolve complaints of the workers.

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3. Employ an in-house doctor on a contractual basis to ^{be} ready to help in case of emergencies. ^{can} ^{multitask}

4. Provide stress-easing mechanisms in the office such as a table tennis room, a relaxing lounge. Conducting a ten minute yoga session each morning in the office.

5. Issue a strong statement expressing regret over the incident & work towards easing job related stress.

b) Ethical issues: -

- Responsibility of the company towards the family of the deceased.
- Stress in employees & an unhealthy work culture.
- Placing health of employees on the line in urge to increase profits.
- Asking employees to go on unpaid.

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leave when the company is responsible for their ill health in the just place

↳ The company should provide health insurance

↳ Expenses for workplace related health issues cannot be shrugged off by the company.

c) As the Commissioner, I will take the following decisions:-

1. order compensation to be paid to the wife along with damages for emotional trauma caused. *Ans. 1st an*

↳ The company was directly & indirectly responsible for the death of the deceased and therefore must compensate. *Ans. based on Canadian law*

2. order all provident fund to be paid to the wife on time. *Ans. due to compensation can be awarded.*

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3. Order the company to revoke the notice given to the 40 employees & instead pay for their healthcare too.

4. Order the company to undertake CSR activities in the field of health & create a post for the wife of the deceased where she can help the company & get a dignified future.

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14. सुश्री क सार्वजनिक क्षेत्र के संगठन में एक ईमानदार और मेहनती कर्मचारी हैं। एक दिन कार्यालय में एक बैठक में उन्हें रक्तस्राव हुआ। हालांकि इस घटना के परिणामस्वरूप उन्हें कोई स्थायी नुकसान नहीं हुआ था, जबकि उन्हें बैठक कक्ष और महिला प्रसाधन कक्ष में बहुत ज्यादा रक्तस्राव हुआ था।

फर्श, फर्नीचर और सुश्री क की सफाई में मदद करने वाले कई लोग रक्त के संपर्क में आए। जब इस संगठन के प्रमुख को इस घटना के बारे में पता चला तो वह घबरा गया क्योंकि वह सुश्री क के बारे में जानता था कि वह एचआईवी पॉजिटिव है, लेकिन गोपनीयता की नीति के चलते कार्यालय में यह बात किसी को भी पता नहीं थी।

मान लीजिए कि आप संगठन के मुखिया हैं, तो आप निम्नलिखित प्रश्नों से कैसे निपटेंगे?

- सुश्री क के रक्त के संपर्क में आने वाले सभी व्यक्तियों को केवल एचआईवी पॉजिटिव का खतरा नहीं है, बल्कि उन सभी को है जो भी उनके संपर्क में आ सकते हैं। ऐसे मामले में क्या आप उनको सबकुछ बता देंगे और उन्हें तत्काल चिकित्सा जांच के लिए भेजेंगे?
- सुश्री क की गोपनीयता की रक्षा करने और उन सभी लोगों को जो इससे प्रभावित हुए हैं की सुरक्षा से पैदा हुए नैतिक द्वंद्व को कैसे हल करेंगे?
- आपका जो भी निर्णय होगा, उनके कुछ गंभीर परिणाम हो सकते हैं। उनसे निपटने के लिए अपनी रणनीतिको विश्लेषण और सुझाव दें?

Miss A is a sincere and hard working employee in a public sector organisation. One day in one such meeting, she experienced a haemorrhage in the office. Although she suffered no permanent damage as a result of the incident, she bled profusely on herself, the meeting room, and the women's bathroom.

Several people, including those who cleaned the floor, furniture and Miss A, came into contact with the blood. When the head of the organisation came to know about the incident, he got panicked as he is aware about Miss A that she is HIV positive but due to privacy policy it has not been revealed to anyone in the office.

Suppose you were the head of the organisation then how will you tackle the following questions?

- All those who came into contact of Miss A blood not only face risk of HIV positive but also anyone who might come into contact with them. In such case whether you will reveal about Miss A and send them for immediate medical check up?
- How you will address the ethical dilemma of protecting privacy of Miss A on the one hand, and ensuring safety of all those who have been exposed, on the other?
- Whatever you decide they will have some serious consequences. Analyse and suggest strategies to overcome them.

(250 words) 25

a). In this case, revealing the status of Miss A's HIV+ health in absence of any concrete info of its spreading may lead to max harm than good.

Therefore, I will:

• Conduct a blood test of all employees in the organisation, including Miss A & those who came into

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contact with her blood. The reason given would be a routine medical check up.

- In case the reports of some show HIV+, I will disclose it to them without informing the rest of the office.

13 - The ones who have contracted HIV will be compensated & paid for treatment by the company as if they knew about Miss A being HIV+, they would have never offered to clean her blood.

(b). The abovementioned method will help ensure privacy of Miss A while ensuring information is given to those affected.

• I will also deem it advisable to consult all those affected if they want the privacy policy on HIV

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to be changed. This will allow everyone to know of HIV + status of employees.

This will ~~prevent any future untoward incidents~~, Public interest will override privacy.

c). Yet, it has a serious consequence

- ↳ Affecting privacy of those with HIV.
- ↳ Blame & ostracisation of Miss A
- ↳ Affecting the work culture of the organisation leading to ill will & conflict.

↳ Those who contracted HIV may also sue the company for its earlier policy of non disclosure.

To overcome these, I will do the following:-

- ① Compensate & pay for treatment of those who contracted.

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② organise workshops & sessions with doctors in the office to educate employees on how HIV spreads and. This will ensure they do not ostracise those with HIV.

③ providing an avenue for those with HIV to complain in case of any discrimination.

By doing so, while I will be subjecting individual privacy to collective right to know, I will be doing so with enough safeguards. This will ensure the work culture does not deteriorate.

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DAY	DATE	PAPERS	TIME
DAY 1	30 SEPT.	ESSAY TEST	10 AM- 1 PM
DAY 2	01 OCT.	GS PAPER I	10 AM- 1 PM
		GS PAPER II	02 - 05 PM
DAY 3	03 OCT.	GS PAPER III	10 AM- 1 PM
		GS PAPER IV	02 - 05 PM
DAY 4	05 OCT.	OPTIONAL	PAPER I
		PUBLIC ADMN.	10 AM- 1 PM
		SOCIOLOGY	PAPER II
		GEOGRAPHY	02 - 05 PM

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CASE STUDY BATCH IV FROM 18 SEPT.

CASE STUDY BATCH III

FROM 05 SEPT. (9 -11:45 AM)

(TOTAL CLASSES - 07)